

Now Hiring – Full Time Groomer

Jollytails Inc

6390 Lady Hammond Rd, Halifax

Are you an experienced groomer looking for full-time work? Our grooming service is consistently busy and is currently a groomer for our Halifax (Lady Hammond Road) location.

Compensation

Earning Potential of \$70,000 yearly! 60% commission + tips + bonuses + medical and dental benefits. Our groomers are paid biweekly through employee payroll, and are eligible for stat holiday pay & an additional 4% vacation pay.

Duties & Responsibilities

Our Groomers are responsible for the grooming of a dog as per the client's specifications. Groomers should be prepared to provide all of the grooming services offered by Jollytails, delivering a high quality groom to the client and a safe and ethical experience for the dog each and every time

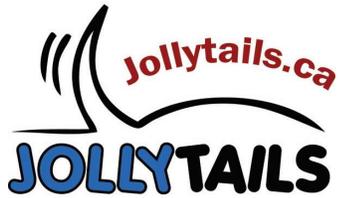
Customer service: While our Front Desk staff are required to book appointments for Groomers, each Groomer is individually responsible to communicate with customers regarding the pet's groom. In this aspect, you are part of the Customer Service Team and must keep your interactions friendly and upbeat

- Inform the owner of any health problems discovered during the grooming process
- Inform the owner of dog's comfort and behavior during the grooming service
- Inform the owner if there were any issues cause by the groom (razor burn, nicks, skin reactions)
- Set pricing according to the Jollytails price chart, and clearly communicate any price point changes to the customer
- Establish and accommodate special request up to the point where it would be unethical or cause undue excessive stress for the pet
- Educate client on pet care protocols between grooms, and recommend products/sales to assist

Workspace Cleanliness & Preparedness: It is the responsibility of the Groomer to maintain their grooming areas. These are Jollytails owned workspaces. It is our expectation that the space and tools we provide are respected and cared for.

- Tools are stored safely
- Groomer owned tools are maintained and ready for use
- Jollytails tools (dryers, tables, tubs) are maintained, cleaned, in operational condition
- Removal of groomer garbage bags at the end of the day and as needed
- Room is cleaned and organized at the end of day

Communication: Groomers work independently however are required to work closely with front desk staff, and report to the Location Manager.



- Use the POS System to confirm pricing for check-outs
- Check their schedules in advance as required to ensure bookings are reasonable and feasible
- Discuss with Managers any scheduling issues

Dependability: Groomers are employees that must be able to keep commitments to come into work on-time and take care of all necessary tasks.

Groomers of course must be skilled, practiced and capable of delivering high-quality grooming services, while managing the comfort and safety of pets in their care. Jollytails does not provide Groomer training, successful applicants must be accredited and/or experienced as a professional groomer.

How to apply

Jollytails has an online application portal integrated into our website. Please visit <https://jollytails.ca/hiring-portal> to submit your resume and cover letter